

How to Join Your Telehealth Visit

Telehealth is a secure way to connect with your doctor and care team via telephone and/or video conferencing technology.

What You Need

- > Computer, tablet, or smartphone with a camera & microphone
- > Internet connection

How To Check In To Your Telehealth Visit

1 A few minutes before your appointment your provider will email or text login information and instructions.

2 Use your computer or device to open the link from your provider in a web browser, such as Google Chrome, Firefox or Safari.

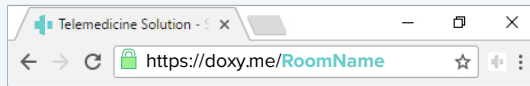
Supported Browsers
Desktop Computers
PC and Mac
Chrome | Safari | Firefox



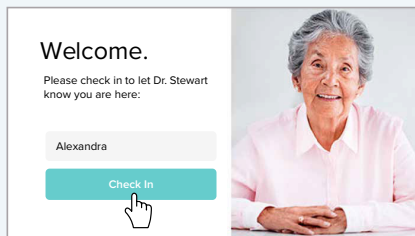
Supported Browsers
Mobile Devices
Android - Chrome
Apple - Safari



Unsupported Browsers
DO NOT USE
Internet Explorer
Microsoft Edge

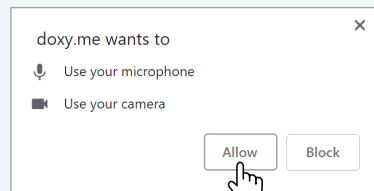
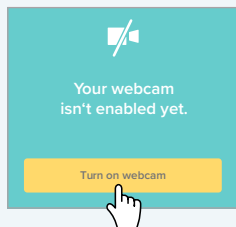


3 Type in your name and click Check In.



- ✓ Secure
- ✓ No software to download
- ✓ HIPAA compliant
- ✓ No registration needed


4 Allow your browser to use your webcam and microphone.



5 Your care provider will start your visit. You will be able to hear audio, and based on your capabilities you may be able to see video of your provider, too!

Call Tips

- > Have a good internet connection.
- > Restart your device before the visit.
- > Use the **START TEST** button in the waiting room.

 352-205-4032