



Experience

The Villages Health Difference

	OTHERS	THE VILLAGES HEALTH
New Patient Visits	30 minutes	60 minutes
Annual Wellness Visits	30 minutes	30 - 60 minutes
Follow Up Visits	15 minutes	30 minutes
On-site Labs & X-Rays	✗	✓
On-site Audiology & Behavioral Health	✗	✓
Wound Care Program	✗	✓
Hospitalist Program	✗	✓
Saturday EZ-Care Clinic <i>at Creekside Care Center</i>	✗	✓
14 In-house Specialties	✗	✓
Paramedics at Home Program	✗	✓

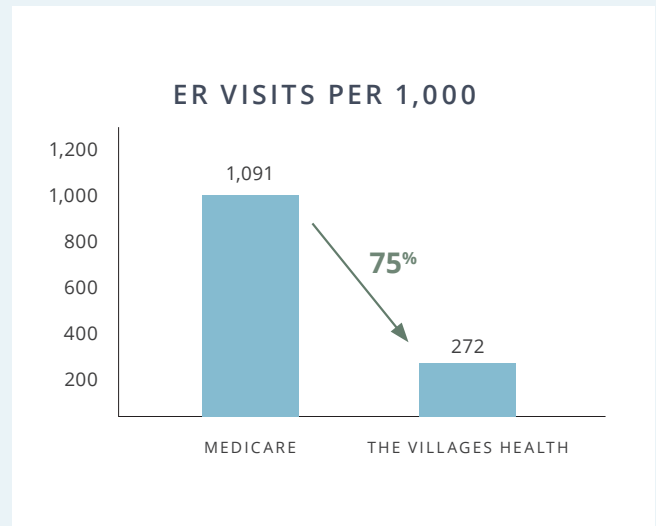
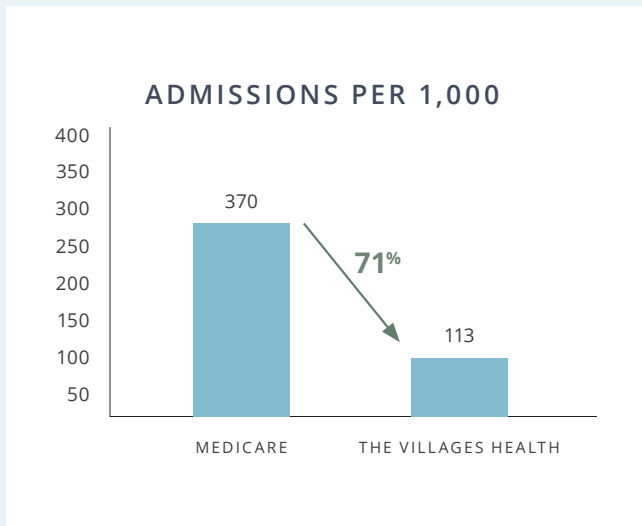


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The Villages Health

The Villages Health Offers Better Health Outcomes with Exceptional Service

If you are one of The Villages Health's 22,000+ Medicare Advantage patients, you are 71% less likely to be admitted to a hospital* and 75% less likely to have to visit an emergency room!**



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*Based on The Villages Health 2020 hospital admissions per 1,000 patients compared to the Medicare benchmark of 370.

**Based on The Villages Health 2020 ER visits per 1,000 patients compared to the Medicare benchmark of 1,091.

***Based on Net Promoter Score (NPS) April 2021. NPS is a gold standard customer experience metric using a range of -100 to 100+ with anything over 80 considered "world class".