

How to Join Your Telehealth Visit

Telehealth is a secure way to connect with your doctor and care team via telephone and/or video conferencing technology.

What You Need

- > Computer, tablet, or smartphone with a camera & microphone
- > Internet connection

How To Check In To Your Telehealth Visit

- 1 Prior to your visit, you'll receive an appointment confirmation email and a reminder message via email or text message, depending on your preferred method of contact. These messages will include the details of your visit, and the link to access your telehealth appointment.
- 2 Use your computer or device to open the link from your provider in a web browser, such as Google Chrome, Microsoft Edge, Firefox or Safari.

Supported Browsers Desktop Computers
PC and Mac
Chrome | Microsoft Edge | Safari
Firefox



Supported Browsers Mobile Devices
Android - Chrome
Apple - Safari



Unsupported Browsers
DO NOT USE
Internet Explorer

Your online appt is at 11:00am EDT on 5-07 with Jeffrey Lowenkron, M. Join 5-10 mins before <https://telehealth.px.athena.io/join/HPAIdskHADtitccP2rqM.18324>

- 3 Type in your name and click "Next".

Get ready for your visit with
Jeffrey Lowenkron, MD on Thursday at 2:00 pm

What is your full name?
Enter your name here!

Are you the patient?
Yes, I am the patient

By joining the telehealth encounter, I agree to the athenaTelehealth Terms of Use and Informed Patient Consent.

Click Allow when your browser asks for access to your camera and microphone.

Next



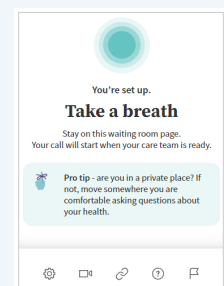
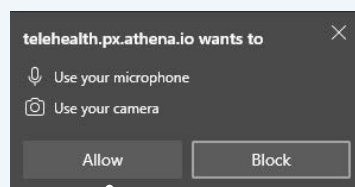
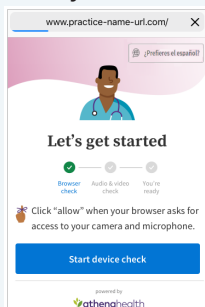
- > Have a good internet connection.
- > Restart your device before the visit.
- > Use the **START TEST** button in the waiting room.

Need further assistance?

Give us a call: **844-TVH-WELL**
(844-884-9355)



- 4 Allow your browser to use your webcam and microphone.



- 5 Your care provider will start your visit. You will be able to hear audio, and based on your capabilities you may be able to see video of your provider, too!